



Key Performance Indicators and Results

October 2003

Division of Family and Children Services



Key Performance Indicators and Results

Division of Family and Children Services

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| Weight | Indicator | Target | Result | Variance |
|--------|--|-------------------------------------|--------|----------|
| 5 | Recurrence of Substantiated Child Maltreatment | $\leq 6.10\%$ | 7.54% | 1.44 |
| 5 | Incidence of Child Abuse in Foster Care | $\leq 0.57\%$ | 0.88% | 0.31 |
| 5 | Child Deaths Due to Abuse/Neglect in DFCS Case | 0 | 7 | 7 |
| 4 | Length of Time to Achieve Reunification | $\geq 76.20\%$ | 74.04% | 2.16 |
| 4 | Length of Time to Achieve Adoption | $\geq 32.00\%$ | 20.20% | 11.80 |
| 4 | Foster Care Re-entries | $\leq 8.60\%$ | 6.46% | 2.14 |
| 3 | Stability of Foster Care Placements | $\geq 86.70\%$ | 88.43% | 1.73 |
| 3 | Children Will Obtain Safe/Nurturing Permanent Placements | $\geq 91.00\%$ | 95.03% | 4.03 |
| 2 | CPS Investigations Exceeding 90 Days | 0 | 721 | 721 |
| 2 | Repeat Cases of Adult Abuse/Neglect | 0.00% | 25.22% | 25.22 |
| 4 | TANF Work Participation Rate | $\geq 50.00\%$ | 14.30% | 35.70 |
| 3 | Food Stamp Accuracy Rate | $\geq 95.00\%$ | 95.16% | 0.16 |
| 2 | Medicaid Cases Completed Within Federal SOP (Family) | $\geq 96.00\%$ | 92.30% | 3.70 |
| 2 | Medicaid Cases Completed Within Federal SOP (ABD) | $\geq 96.00\%$ | 96.90% | 0.90 |
| 4 | Staff Turnover Rate - Social Services Casemanagers | $\leq 8.00\%$ | 21.30% | 13.30 |
| 4 | Ratio of Cases to Caseworkers | $\geq 90\%$ with ≤ 25 cases | 70% | 20 |

| Weight Total |
|-----------------|
| 56 |

| Total Score | % of Goal |
|----------------|--------------|
| 15 | 27% |



Key Performance Indicators

Division of Family and Children Services

State Action Plan

| Performance Indicator | Action Steps |
|--|--|
| Recurrence of Substantiated Child Maltreatment | <ul style="list-style-type: none"> • Monitor CPS cases that had a recurrence of abuse to determine case trends • Determine needs for training |
| Incidence of Child Abuse in Foster Care | <ul style="list-style-type: none"> • Review selection criteria of Foster Parents • Review county's plan to provide support to Foster Parents |
| Child Deaths due to Abuse/Neglect in DFCS Case | <ul style="list-style-type: none"> • Perform multi-part state level review of each case • Determine needs for training on risk assessment |
| Length of Time to Achieve Reunification | <ul style="list-style-type: none"> • Review for SAAG issues/Court issues • Monitor cases for permanency time frames • Determine if caseload size, growth, vacancies or staff turnover are factors |
| Length of Time to Achieve Adoption | <ul style="list-style-type: none"> • Perform review of each case • Review for SAAG/Superior Court Issues |
| Foster Care Re-entries | <ul style="list-style-type: none"> • Monitor placement re-entry cases to determine case trends • Manage trends for performance outcomes |
| TANF Work Participation | <ul style="list-style-type: none"> • Review Supervisory Reviews • Review problem caseloads |



Key Performance Indicators and Results

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County Ranking by Percent of Goal

| Rank | County | % Score | Rank | County | % Score | Rank | County | % Score | Rank | County | % Score |
|------|---------------|---------|------|------------|---------|------|-----------|---------|------|------------|---------|
| 1 | TOWNS | 90% | 40 | TAYLOR | 75% | 81 | IRWIN | 62% | 116 | FORSYTH | 52% |
| 1 | TREUTLEN | 90% | 42 | DAWSON | 74% | 81 | JACKSON | 62% | 116 | FULTON | 52% |
| 1 | WEBSTER | 90% | 42 | LEE | 74% | 81 | MILLER | 62% | 116 | TROUP | 52% |
| 4 | ECHOLS | 89% | 44 | LINCOLN | 72% | 81 | TERRELL | 62% | 124 | CALHOUN | 51% |
| 5 | BERRIEN | 88% | 44 | MCDUFFIE | 72% | 85 | APPLING | 61% | 124 | GILMER | 51% |
| 5 | LAMAR | 88% | 44 | STEWART | 72% | 85 | LAURENS | 61% | 126 | COBB | 50% |
| 5 | MCINTOSH | 88% | 44 | WARREN | 72% | 87 | COWETA | 60% | 126 | DEKALB | 50% |
| 5 | TURNER | 88% | 44 | WHEELER | 72% | 87 | DOUGHERTY | 60% | 126 | FAYETTE | 50% |
| 9 | TALIAFERRO | 87% | 49 | CHARLTON | 71% | 87 | JENKINS | 60% | 126 | HEARD | 50% |
| 9 | WILKINSON | 87% | 49 | COOK | 71% | 87 | POLK | 60% | 126 | LIBERTY | 50% |
| 11 | GLASCOCK | 86% | 49 | MERIWETHER | 71% | 87 | WORTH | 60% | 126 | PEACH | 50% |
| 11 | TELFAIR | 86% | 49 | MONROE | 71% | 92 | PIERCE | 59% | 126 | WALTON | 50% |
| 13 | CLINCH | 83% | 49 | UPSON | 71% | 93 | BALDWIN | 58% | 126 | WASHINGTON | 50% |
| 13 | FRANKLIN | 83% | 54 | JASPER | 70% | 93 | COLQUITT | 58% | 134 | HANCOCK | 49% |
| 13 | GRADY | 83% | 54 | PUTNAM | 70% | 93 | HARALSON | 58% | 135 | GWINNETT | 48% |
| 16 | MARION | 82% | 54 | SCREVEN | 70% | 93 | JOHNSON | 58% | 135 | LUMPKIN | 48% |
| 17 | CATOOSA | 81% | 57 | EFFINGHAM | 69% | 93 | MITCHELL | 58% | 135 | SPALDING | 48% |
| 17 | NEWTON | 81% | 57 | HARRIS | 69% | 98 | CHATTOOGA | 57% | 135 | STEPHENS | 48% |
| 19 | CLAY | 80% | 57 | MACON | 69% | 99 | HOUSTON | 56% | 135 | TATTNALL | 48% |
| 19 | RANDOLPH | 80% | 57 | PIKE | 69% | 99 | SEMINOLE | 56% | 135 | UNION | 48% |
| 21 | BRYAN | 79% | 61 | BRANTLEY | 67% | 99 | TIFT | 56% | 141 | BLECKLEY | 47% |
| 21 | CANDLER | 79% | 61 | DOOLY | 67% | 99 | WHITE | 56% | 142 | BARROW | 46% |
| 21 | FANNIN | 79% | 61 | EVANS | 67% | 99 | WILKES | 56% | 142 | ELBERT | 46% |
| 21 | OCONEE | 79% | 61 | GREENE | 67% | 104 | BANKS | 55% | 142 | EMANUEL | 46% |
| 25 | BAKER | 78% | 61 | MONTGOMERY | 67% | 104 | CLAYTON | 55% | 142 | SUMTER | 46% |
| 25 | CAMDEN | 78% | 61 | WAYNE | 67% | 104 | CRAWFORD | 55% | 146 | GORDON | 44% |
| 25 | DADE | 78% | 67 | BROOKS | 66% | 104 | GLYNN | 55% | 146 | HENRY | 44% |
| 25 | TALBOT | 78% | 67 | DODGE | 66% | 104 | MURRAY | 55% | 148 | BURKE | 42% |
| 29 | BUTTS | 77% | 69 | BULLOCH | 65% | 109 | BACON | 54% | 148 | MUSCOGEE | 42% |
| 29 | COFFEE | 77% | 69 | MORGAN | 65% | 109 | BARTOW | 54% | 150 | WILCOX | 41% |
| 29 | JEFFERSON | 77% | 69 | PICKENS | 65% | 109 | CARROLL | 54% | 151 | LOWNDES | 40% |
| 29 | TOOMBS | 77% | 69 | QUITMAN | 65% | 109 | CHATHAM | 54% | 152 | HABERSHAM | 38% |
| 33 | CHATTAHOOCHEE | 76% | 73 | EARLY | 64% | 109 | HALL | 54% | 152 | RICHMOND | 38% |
| 33 | HART | 76% | 73 | LONG | 64% | 109 | ROCKDALE | 54% | 154 | FLOYD | 36% |
| 33 | JONES | 76% | 73 | MADISON | 64% | 109 | WARE | 54% | 155 | BIBB | 32% |
| 33 | LANIER | 76% | 76 | ATKINSON | 63% | 116 | BEN HILL | 52% | 156 | PAULDING | 31% |
| 33 | OGLETHORPE | 76% | 76 | COLUMBIA | 63% | 116 | CHEROKEE | 52% | 157 | WALKER | 27% |
| 33 | PULASKI | 76% | 76 | JEFF DAVIS | 63% | 116 | CLARKE | 52% | 158 | WHITFIELD | 23% |
| 33 | SCHLEY | 76% | 76 | THOMAS | 63% | 116 | CRISP | 52% | 159 | DOUGLAS | 19% |
| 40 | RABUN | 75% | 76 | TWIGGS | 63% | 116 | DECATUR | 52% | | | |



Key Performance Indicators and Results

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County Rank and Score

| Rank | County | % Score | Rank | County | % Score | Rank | County | % Score | Rank | County | % Score |
|------|---------------|---------|------|------------|---------|------|------------|---------|------|------------|---------|
| 85 | APPLING | 61% | 25 | DADE | 78% | 29 | JEFFERSON | 77% | 152 | RICHMOND | 38% |
| 76 | ATKINSON | 63% | 42 | DAWSON | 74% | 87 | JENKINS | 60% | 109 | ROCKDALE | 54% |
| 109 | BACON | 54% | 116 | DECATUR | 52% | 93 | JOHNSON | 58% | 33 | SCHLEY | 76% |
| 25 | BAKER | 78% | 126 | DEKALB | 50% | 33 | JONES | 76% | 54 | SCREVEN | 70% |
| 93 | BALDWIN | 58% | 67 | DODGE | 66% | 5 | LAMAR | 88% | 99 | SEMINOLE | 56% |
| 104 | BANKS | 55% | 61 | DOOLY | 67% | 33 | LANIER | 76% | 135 | SPALDING | 48% |
| 142 | BARROW | 46% | 87 | DOUGHERTY | 60% | 85 | LAURENS | 61% | 135 | STEPHENS | 48% |
| 109 | BARTOW | 54% | 159 | DOUGLAS | 19% | 42 | LEE | 74% | 44 | STEWART | 72% |
| 116 | BEN HILL | 52% | 73 | EARLY | 64% | 126 | LIBERTY | 50% | 142 | SUMTER | 46% |
| 5 | BERRIEN | 88% | 4 | ECHOLS | 89% | 44 | LINCOLN | 72% | 25 | TALBOT | 78% |
| 155 | BIBB | 32% | 57 | EFFINGHAM | 69% | 73 | LONG | 64% | 9 | TALIAFERRO | 87% |
| 141 | BLECKLEY | 47% | 142 | ELBERT | 46% | 151 | LOWNDES | 40% | 135 | TATTNALL | 48% |
| 61 | BRANTLEY | 67% | 142 | EMANUEL | 46% | 135 | LUMPKIN | 48% | 40 | TAYLOR | 75% |
| 67 | BROOKS | 66% | 61 | EVANS | 67% | 57 | MACON | 69% | 11 | TELFAIR | 86% |
| 21 | BRYAN | 79% | 21 | FANNIN | 79% | 73 | MADISON | 64% | 81 | TERRELL | 62% |
| 69 | BULLOCH | 65% | 126 | FAYETTE | 50% | 16 | MARION | 82% | 76 | THOMAS | 63% |
| 148 | BURKE | 42% | 154 | FLOYD | 36% | 44 | MCDUFFIE | 72% | 99 | TIFT | 56% |
| 29 | BUTTS | 77% | 116 | FORSYTH | 52% | 5 | MCINTOSH | 88% | 29 | TOOMBS | 77% |
| 124 | CALHOUN | 51% | 13 | FRANKLIN | 83% | 49 | MERIWETHER | 71% | 1 | TOWNS | 90% |
| 25 | CAMDEN | 78% | 116 | FULTON | 52% | 81 | MILLER | 62% | 1 | TREUTLEN | 90% |
| 21 | CANDLER | 79% | 124 | GILMER | 51% | 93 | MITCHELL | 58% | 116 | TROUP | 52% |
| 109 | CARROLL | 54% | 11 | GLASCOCK | 86% | 49 | MONROE | 71% | 5 | TURNER | 88% |
| 17 | CATOOSA | 81% | 104 | GLYNN | 55% | 61 | MONTGOMERY | 67% | 76 | TWIGGS | 63% |
| 49 | CHARLTON | 71% | 146 | GORDON | 44% | 69 | MORGAN | 65% | 135 | UNION | 48% |
| 109 | CHATHAM | 54% | 13 | GRADY | 83% | 104 | MURRAY | 55% | 49 | UPSON | 71% |
| 33 | CHATTAHOOCHEE | 76% | 61 | GREENE | 67% | 148 | MUSCOGEE | 42% | 157 | WALKER | 27% |
| 98 | CHATTOOGA | 57% | 135 | GWINNETT | 48% | 17 | NEWTON | 81% | 126 | WALTON | 50% |
| 116 | CHEROKEE | 52% | 152 | HABERSHAM | 38% | 21 | OCONEE | 79% | 109 | WARE | 54% |
| 116 | CLARKE | 52% | 109 | HALL | 54% | 33 | OGLETHORPE | 76% | 44 | WARREN | 72% |
| 19 | CLAY | 80% | 134 | HANCOCK | 49% | 156 | PAULDING | 31% | 126 | WASHINGTON | 50% |
| 104 | CLAYTON | 55% | 93 | HARALSON | 58% | 126 | PEACH | 50% | 61 | WAYNE | 67% |
| 13 | CLINCH | 83% | 57 | HARRIS | 69% | 69 | PICKENS | 65% | 1 | WEBSTER | 90% |
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| 29 | COFFEE | 77% | 126 | HEARD | 50% | 57 | PIKE | 69% | 99 | WHITE | 56% |
| 93 | COLQUITT | 58% | 146 | HENRY | 44% | 87 | POLK | 60% | 158 | WHITFIELD | 23% |
| 76 | COLUMBIA | 63% | 99 | HOUSTON | 56% | 33 | PULASKI | 76% | 150 | WILCOX | 41% |
| 49 | COOK | 71% | 81 | IRWIN | 62% | 54 | PUTNAM | 70% | 99 | WILKES | 56% |
| 87 | COWETA | 60% | 81 | JACKSON | 62% | 69 | QUITMAN | 65% | 9 | WILKINSON | 87% |
| 104 | CRAWFORD | 55% | 54 | JASPER | 70% | 40 | RABUN | 75% | 87 | WORTH | 60% |
| 116 | CRISP | 52% | 76 | JEFF DAVIS | 63% | 19 | RANDOLPH | 80% | | | |

